



Neighbors



FROM THE DIRECTOR'S DESK



- * We hope that your Holidays brought a lot of joy and memories!
- * Its now time to put away all the decorations. Remember all Christmas trees, lights and outside decorations (including those pumpkins we have seen here and there) should be removed from the outside of your homes by January 12th or the Housing Authority will remove them and charge you.
- * Rent is due on the 1st of every month. You have until the 5th to pay it without any penalties. After the 5th you will have a late fee of \$50. Please be mindful of Holidays and weekends. If the 5th falls on a weekend or holiday, it will not be process by the bank until the next business day. The Housing Authority goes by the date the bank processes it. You will be charged a late fee based on the date processed by the bank. Failure to pay your rent on time will be grounds for eviction. As stated in your lease if you are late more than 3 times in a 12-month period you could face eviction. Always keep your bank receipts just in case it is deposited into the wrong account or is missed when we are printing receipts from the bank.

Happy New Year!!

Dionne Wyatt, CEO

The office will be closed:

- Monday, January 1st and Tuesday, January 2nd to observe New Years Eve.
- Monday, January 15th to observe Martin Luther King Birthday.

Address:

P.O. Box 303
760 Anderson St.
Carlenville, 62626
(217) 854-5393
Fax: (217) 854-8749

Office Hours:

Monday & Tuesday
8 a.m.-4:30 p.m.
CLOSED WEDNESDAY
Thursday & Friday
8 a.m.-4:30 p.m.

EMERGENCY NUMBER:
(217) 827-2100

EMERGENCIES INCLUDE:

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
- ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
- ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

PREVENTATIVE MAINTENANCE INSPECTIONS FOR JANUARY

Sunny Lane in Bunker Hill

**INSPECTIONS MAY TAKE PLACE ON ANY DAY OF THE MONTH
BETWEEN THE HOURS OF
8:00 A.M.- 4:30 P.M., MONDAY-FRIDAY**

Repayment agreements will no longer be extended past 90 days. This means you will have 3 months to pay off any charges if you choose to enter into a repayment agreement with MCHA. Any existing repayment agreements will not be altered or change, but moving forward for any new agreements you make you will only have 90 days to pay amount in full. With all payment agreement, if you miss a payment you will have to pay the amount owed in full or face legal action, we will no longer start a new payment agreement.

As a reminder as the cold weather is here, please keep your windows closed when the furnace is on. This makes the furnace run twice as hard and will eventually break. If this is the case, you will be responsible for replacing the furnace.



If you receive a voucher please keep in mind that you will do an Annual Recertification for your home and your voucher. These recertifications will be separate. You must complete both of them.



Macoupin County Public Transportation
112 S. Macoupin St. Gillespie, IL 62033
Call 217-839-4132 to reserve your seat