



Neighbors



FROM THE DIRECTOR'S DESK

- * Be aware the property is for residents & their invited guests only. If people show up to “sell” something or get you to switch utility providers, they are not allowed unless you invite them. You can tell them to leave, or you can call the police. Be very wary of inviting strangers into your home, especially those w/out any type of credentials. Unfortunately, people know that legitimate companies do exist, so they pose as these companies in order to get your personal information. Do not give your social security number, date of birth, or banking information to someone just coming up to your door.
- * When you receive paperwork from the Housing Authority, please hold onto it. All paperwork contains important information, such as dates things are due, rent amounts, etc. By keeping the paperwork you’ll know when, where and how much and will not have to call the housing office for that information.

The office will be closed on Monday, September 4, 2023 to observe Labor Day!

Stay Safe and Healthy!

Dionne Wyatt, CEO



Address:
 P.O. Box 303
 760 Anderson St.
 Carlinsville, 62626
 (217) 854-5393
 Fax: (217) 854-8749

Office Hours:
 Monday & Tuesday
 8 a.m.-4:30 p.m.
 CLOSED WEDNESDAY
 Thursday & Friday
 8 a.m.-4:30 p.m.

EMERGENCY NUMBER:
 (217) 827-2100

EMERGENCIES INCLUDE:

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
- ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
- ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

HQS INSPECTIONS

WHEATLAND LANE-ODDS

INSPECTIONS MAY TAKE PLACE ON ANY DAY OF THE MONTH
BETWEEN THE HOURS OF

8:00 A.M.- 4:30 P.M., MONDAY-FRIDAY

*Q&A (Quality Assurance) inspections may take place on work orders and inspections anywhere from 3-5 days after the inspection/work order happened.

You are now responsible for doing your own lawn care. This does include mowing the lawn as well as trimming the bushes and weeding and maintaining the mulched area. If these are not done we will have them done and charge you. Below are photos of what your bushes and mulched area should **NOT** look like.



Macoupin County Public Transportation
112 S. Macoupin St. Gillespie, IL 62033
Call 217-839-4132 to reserve your seat