



Neighbors



FROM THE DIRECTOR'S DESK

Happy Spring!

A few reminders as we head into warmer weather:

- Outside of each home is to be well maintained. No debris or trash. This includes Childrens' toys, bikes, etc. These items are to be kept in the garage. Sidewalks and porches are to be kept clear of items which could cause someone to trip and fall. If you have flowers you will need to keep that area maintained.
- You are responsible to maintain your lawn. You must not cut it too low to the ground. We require that it is no taller than 5" in height. If beyond this height, we will send you a notice. If not taken care of after the notice, our maintenance staff will contract your yard to be mowed and your expense. We expect you to keep all shrubs trimmed and planted area weeded.
- Lawn mowers are to be stored either in your garage or behind the home
- Leaf burning of anything in the development is not allowed.
- Swimming pools or wading pools of any kind are not allowed.
- Fire pits are not allowed
- Children need to play in their own yards.
- Please try to be considerate of each other. Noise, traffic, kids, - don't let them disturb the neighbors.

The office will be closed Friday, April 7, 2023 for Good Friday.

HAPPY EASTER!

Stay Safe and Healthy!

Dionne Wyatt, CEO



Address:

P.O. Box 643

760 Anderson St.

Carlinsville, 62626

(217) 854-8415

Fax: (217) 854-8749

Office Hours:

Monday & Tuesday

8 a.m.-4:30 p.m.

CLOSED WEDNESDAY

Thursday & Friday

8 a.m.-4:30 p.m.

EMERGENCY

NUMBER:

(217) 827-2100

EMERGENCIES

INCLUDE:

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
 - ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
 - ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

SCHEDULED INSPECTIONS FOR APRIL

Will take place in the homes on Hickory Park Drive—ODD NUMBERS ONLY!
Please refer to the Shelbyville Homes Housekeeping Policy for any questions.

INSPECTIONS MAY TAKE PLACE ON ANY DAY OF THE MONTH

BETWEEN THE HOURS OF 8:00 A.M.-4:30 P.M.

MONDAY-FRIDAY

SPECIFIC DAYS AND TIMES

WILL NOT BE GIVEN.

*Q&A (Quality Assurance) inspections may take place on work orders and inspections anywhere from 3-5 days after the inspection/work order happened.

RENT NOTICE: Rents will be increasing by \$25 beginning 5/1/2023. UNLESS you have a voucher, then it will be picked up at your voucher recertification.

Also, if you receive a voucher, you will have 2 recertifications which means you will receive 2 different kinds of paperwork. Please don't assume you already did it. Call the office if you are unsure.

When maintenance is there to do their job, make repairs, and fix things—they are not there to register complaints. If you have a complaint put it in writing and mail it to the office or send it to any of the emails listed below:

dionne@teamhousingcenter.com

jennifer@teamhousingcenter.com

amandab@teamhousingcenter.com

stephanie@teamhousingcenter.com

holly@teamhousingcenter.com

