



Neighbors



FROM THE DIRECTOR'S DESK

Happy Spring!

A few reminders as we head into warmer weather:

- Please remember that as of January 1, 2023, it is now your responsibility to maintain your lawn. This service will no longer be provided by your landlord. According to your House Rules, you must not cut it too low to the ground. We require that it is no taller than 5" in height. If beyond this height, we will send you a notice. If not taken care of after the notice, our maintenance staff will contract your yard to be mowed at your expense.
- Lawn Mowers are to be stored in your garage and you will be allowed to store the gas cans in the garage for your mower. Gas cans are not allowed to be stored in the home.
- If you have flowers, have them walled and keep the mulched area maintained and weeded.
- Children need to play in their own yards. Be courteous and kind to everyone. Also make sure that toys and trash are being picked up from your yards.
- No fire pits are allowed.
- If you have a pet — you MUST clean up after your pet. No exceptions.

If you receive a voucher, you will have 2 recertifications which means 2 different kinds of paperwork that could be at different times. Please don't assume that you already completed it. If you are unsure, please contact the office.

The office will be closed Friday, April 7, 2023 for Good Friday!

HAPPY EASTER!

Stay Safe and Healthy!

Dionne Wyatt, CEO



Address:

P.O. Box 303

760 Anderson St.

Carlinsville, 62626

(217) 854-5393

Fax: (217) 854-8749

Office Hours:

Monday & Tuesday

8 a.m.-4:30 p.m.

CLOSED WEDNESDAY

Thursday & Friday

8 a.m.-4:30 p.m.

EMERGENCY

NUMBER:

(217) 827-2100

EMERGENCIES

INCLUDE:

- ◆ Gas leaks
- ◆ Broken water pipes
- ◆ Exposed electrical wires
- ◆ No heat (if the outside temperature is 45-degrees or lower)
- ◆ Sewer line stoppage (not drain line)- this includes a clogged toilet
- ◆ CO/Smoke detector beeping or chirping

Also fire, flood, or anything that threatens life, safety or property damage.

PREVENTATIVE MAINTENANCE INSPECTIONS

WILL BE PERFORMED ON HORIZON LANE IN GILLESPIE.

**INSPECTIONS MAY TAKE PLACE ON ANY DAY OF THE MONTH
BETWEEN THE HOURS OF**

8:00 A.M.- 4:30 P.M., MONDAY-FRIDAY

*Q&A (Quality Assurance) inspections may take place on work orders and inspections anywhere from 3-5 days after the inspection/work order happened.

Residents who have trouble keeping up with rent payments have an opportunity to get ahead with their income tax refunds. If you struggle with paying rent, use the money you get back to pay one or two months of rent. If you continue to pay your rent monthly, you can let that extra money remain on your account as a cushion. Remember, paying late three times in a 12-month period may result in eviction. If you're having trouble getting caught up or setting up a budget, you can contact the office for help.

POST YOUR PET'S ID

All Pet Identification cards must be posted in the front door window of apartments. This lets housing staff know that a pet has been approved and may be inside the unit. In this case staff will be careful to close the door so the pet doesn't get outside. If there is no ID in the window, staff will assume the pet has not been approved and the resident could face reprimand from the office.

If a Pet ID has become faded or is lost, the resident should call the Housing Office so staff can take a new picture and issue a new card.

Only an approved cat or dog is allowed in Macoupin Homes.

First, you must fill out a pet application, pay a \$100 pet fee, provide vet records showing the pet is up-to-date on vaccinations and has been spayed or neutered before the pet can be inside the unit. If you are thinking about getting a pet, please contact the office to get the proper paperwork.



Macoupin County Public Transportation

**112 S. Macoupin St. Gillespie, IL 62033
Call 217-839-4132 to reserve your seat**